May 27, 2004

REFUND DUE TO ERROR IN ELECTRONIC FILING SOFTWARE

Application Number   10/708058

Title of the Invention   Method for Stripping Cured Paint from Low Temperature Plastic Substrates

First Named Inventor   Samuel Miles

The following events occurred to cause the applicant to have an inappropriate surcharge (late filing fee or oath of declaration; Fee Code 2051; $65) in this application

1. Applicant submitted an application with a credit card authorization for the filing fees.
2. The ePAVE software has an error that charged the applicant for an assignment and a multiple dependent claim charge, which was not part of the application and created a fee data file that had inconsistent data.
3. After the application was received at the USPTO server, RAM (Revenue Accounting and Management system) could not process the inconsistent data and failed in that process.
4. Since the automated payment failed due to an improper overcharge due to an error in the USPTO software, the applicant was charged a late filing fee surcharge.
5. The error in the software is confirmed and the applicant now requests a refund of that surcharge.

The USPTO grants a refund of $65 to application 10/708058.

If there are any questions about this matter, please contact:

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